#### Please submit claim to:

Dental Claims P.O. Box 69421 Harrisburg, PA 17106-9421



## **Member Dental Claim Form**

Header Information									Policyholder Information (For Insurance Company Named in #3)							
1. Type of Transaction (Mark all applicable boxes)									12. Name of Policyholder/Subscriber (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code							
☐ Statement of Actual Services ☐ Request for Predetermination/Preauthorization																
□ EPSDT/Title XIX																
2. Doubtonningties (Doubth minutes Viville)								1								
2. Predetermination/Preauthorization Number																
Insurance Company/Dental Benefit Plan Information									13. Date of Birth (mm/dd/year) 14. Gender 15. Policyholder/Subscriber ID (SSN or II.					SSN or ID#)		
3. Company/Plan Name, Address, City, State, Zip Code									□ M □ F							
									16. Plan/Group Number 17. Employer Name							
Other Coverage (Mark applicable box and complete 5—11. If none, leave blank.)									Patient Information							
4. Dental? Medical? (If both, complete 5—11 for dental only.)									18. Relationship to Policyholder/Subscriber in #12 Above 19. Reserve for future use							
								Self Spouse Dependent Other								
5. Name of Policyholder/Subscriber in #4 (Last, First, Middle Initial, Suffix)								20. Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code								
								-								
6. 1	6. Date of Birth (mm/dd/year) 7. Gender 8. Policyholder/Subsc					r ID <i>(SSN or ID</i>	#)									
	□ M □ F															
9.	D. Plan/Group Number 10. Patient's Relationship to Person named in #5															
☐ Self ☐ Spouse ☐ Dependent ☐ Other																
11. Other Insurance Company/Dental Benefit Plan Name, Address, City, State, Zip Code									. Date of Birtl	h (mm/dd/year,	) 22. Gender	23. Patier	nt ID/Account # (Assign	ed by Dentist)		
											□ M □ F					
Po	cord of Services Pro	wided														
Ne	24. 25. 26. 27. 28. 29.								29a.							
	Procedure Date	Area of Tooth		Tooth Number(s)		Tooth	Tooth Proced		Diag.	29b. Quantity		30. Description		31. Fee		
1.	(mm/dd/year)	Cavity System or Lette		r(s) Surface		Cod	e	Pointer								
2.																
3.																
4.																
5.																
33.	Missing Teeth Information (I	Place an "X	K" on each n	nissing tooth.)			34. Di	agno	osis Code List (	Qualifier	(ICD-9 = B; IC	D-10 = $AB$ )				
1	2 3 4 5 6 7	7 8	9 10	11 12 1	3 14	15 16	34a. D	Diagnosis Code(s) A B 31a. Other Fee(s)								
32 31 30 29 28 27 26			5 24 2	23 22 21	20 19 18 17 (F			Primary diagnosis in "A") C			D _	D				
35.	35. Remarks												32. Total Fee(s)			
Au	thorizations							Α	ncillary C	laim/Trea	tment Inform	ation				
36. I have been informed of the treatment plan and associated fees. I agree to be responsible for all									38. Place of Treatment (e.g. 11=office; 22=O/P Hospital) 39. Enclosures (Y or N) (Use "Place of Service Codes for Professional Claims")							
	charges for dental services and materials not paid by my dental benefit plan, unless prohibited by law, or the treating dentist or dental practice has a contractual agreement with my plan prohibiting all or a portion of such charges. To the extent permitted by law, I consent to your use and disclosure								40. Is Treatment for Orthodontics?  41. Date Appliance Placed (mm/dd/year)							
	of my protected health information to carry out payment activities in connection with this claim.							42.	↓ No (Skip 41-42)       ↓ Yes (Complete 41-42)         42. Months Remaining:       43. Replacement of Prosthesis       44. Date Prior Replacement							
X	Patient/Guardian Signature Date							No Yes (Complete 44)  45. Treatment Resulting from								
37. I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly								☐ Occupational Illness/Injury ☐ Auto Accident ☐ Other Accident								
to the below named dentist or dental entity.								46. Date of Accident (mm/dd/year) 47. Auto Accident State								
X							Treating Dentist and Treatment Location Information									
Billing Dentist or Dental Entity (Leave blank if dentist or dental entity							I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly to the below named dentist or dental entity.									
is not submitting claim on behalf of the patient or insured/subscriber.)  48. Name, Address, City, State, Zip Code							X									
							54	54. NPI 55. License Number 56. Provider Specialty Code								
49. NPI 50. License Number 51. SSN or TIN							56	56a. Name, Address, City, State, Zip Code								
52. Additional Provider ID 52a. Phone Number							E77	57. Additional Provider ID 58. Phone Number					per			
							57	55. Padadonal Floride 125					Det			



Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act which is a crime and subjects such person to criminal and civil penalties.

**CA:** For your protection California law requires that the following appear on the form: Any person who knowingly presents a false claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**DC & RI:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**FL:** Any person who knowingly, and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony in the third degree.

**IN & OK:** Warning — Any person who knowingly, and with intent to injure, defraud or deceive an insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**KY:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**LA:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**NJ:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**NY:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**VA:** Any person who within the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated the state law.

**TN & WA:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprison- ment, fines and denial of insurance benefits.

**MD:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**AZ:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.



## Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Plan will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Plan will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual.

### The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters o Information written in other languages

#### If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmark.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

# United **Concordia** dental<sup>™</sup>

English	ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-332-0366 (TTY: 711).								
Español (Spanish)	ATENCIÓN: Si habla español, le ofrecemos servicios gratuitos de asistencia lingüística. Llame al 1-800-332-0366 (TTY: 711).								
繁體中文	注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-332-0366 (TTY:								
(Chinese)	711)。								
Tiếng Việt (Vietnamese)	CHÚ Ý: Nếu quý vị nói Tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số 1-800-332-0366 (TTY: 711).								
한국어 (Korean)	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800- 332-0366 (TTY: 711) 번으로 전화해 주십시오.								
Tagalog (Tagalog - Filipino)	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-332-0366 (TTY: 711).								
Русский (Russian)	ВНИМАНИЕ: Если вы говорите на русском языке, вам доступны бесплатные услуги перевода. Звоните 1-800-332-0366 (телетайп: 711).								
العربية (Arabic)	يرجى الانتباه: إذا كنت تتحدث العربية، تتوفر خدمات المساعدة للغوية المجانية. اتصل على(TTY: 711) 6300-332-08-1-								
Kreyòl Ayisyen (French Creole)	ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis èd nan lang ki disponib gratis pou ou. Rele nimewo 1-800-332-0366 (TTY: 711).								
Français (French)	ATTENTION : si vous parlez français, des services d'assistance linguistique vous sont proposés gratuitement. Appelez le 1-800-332-0366 (ATS: 711).								
Polski (Polish)	UWAGA: jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-332-0366 (TTY: 711).								
Português (Portuguese)	ATENÇÃO: se você fala português, encontram-se disponíveis serviços linguísticos gratuitos. Ligue para 1-800-332-0366 (TTY: 711).								
Italiano (Italian)	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-332-0366 (TTY: 711).								
Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Dienste für die sprachliche Unterstützung zur Verfügung. Rufnummer: 1-800-332-0366 (TTY: 711).								
日本語 (Japanese)	注意事項:日本語をお使いの方は、言語面でのサポートを無償でご利用いただけます。 1-800-332-0366 (TTY: 711) まで、お電話にてご連絡ください。								
فارسی (Farsi)	توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) -332-0366 تماس بگیرید.								